

### **Human resources work and demographics**

Challenge - Objectives - Fields of action

1. Project - Workshop "CHANGE"

Wolfgang Anlauft, September 2016, Madrid

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Potenziale entfalten – Veränderungen gemeinsam gestalten.



#### **Structure**

### 1. Challenges

- 2. Field of action: Age-appropriate work structuring
  - age structures
  - · working conditions
  - · objectives and fields of action
- 3. Field of action: securing and training specialist staff
  - current situation
  - · objectives and fields of action
  - instruments

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Folie 2



## Challenges

- 1. Organising work in a way appropriate for age and ageing ageing with health and competence in employment
- Securing the required specialists (recruiting and training, integration, promoting loyalty, development, maintaining potential, securing knowhow).
- 3. Managing changed technological and organisational requirements (digitisation, Internet of Things, industry 4.0).

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Folie 3



#### **Structure**

- 1. Challenges
- 2. Field of action:

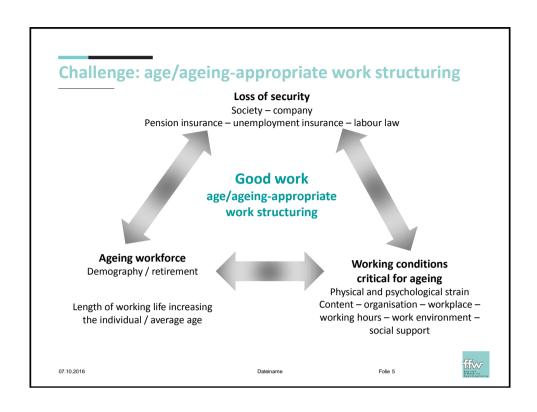
#### Age-appropriate work structuring

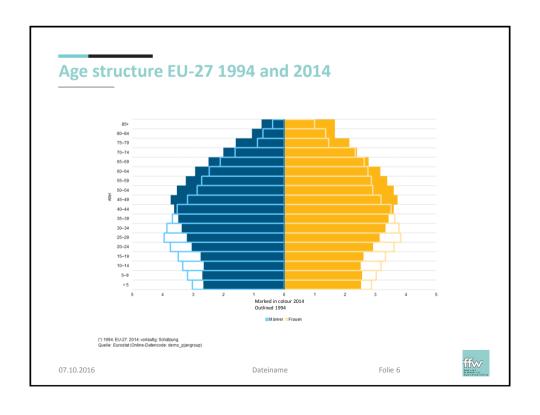
- · age structures
- working conditions
- objectives and fields of action
- 3. Field of action: competence management and securing skilled staff

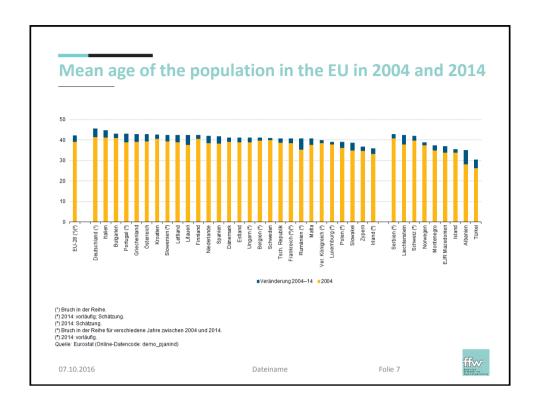
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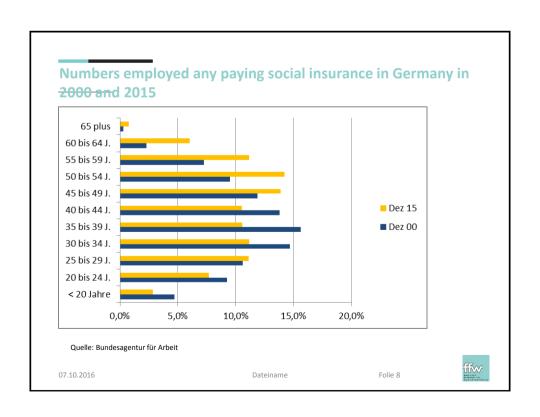
Folie 4

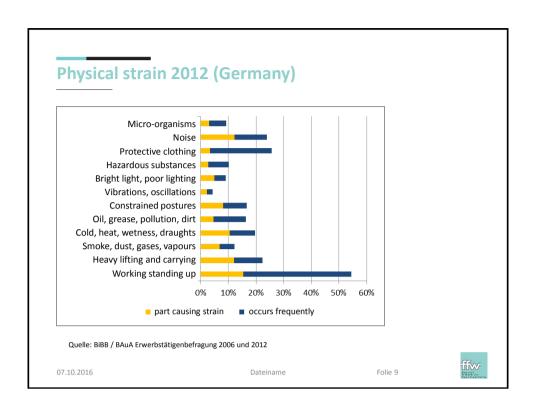


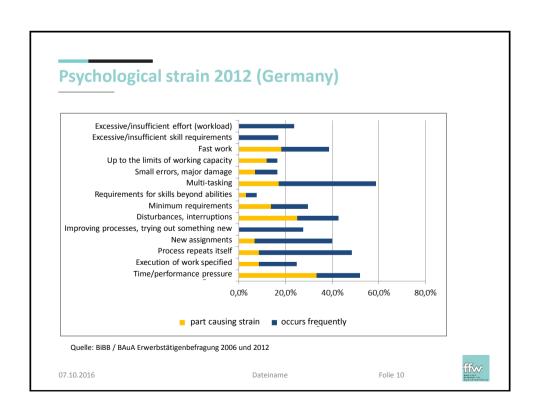


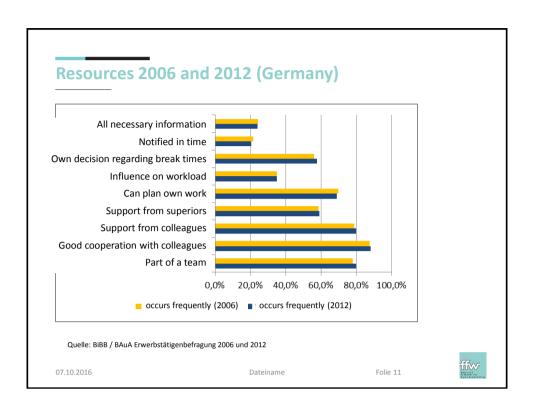


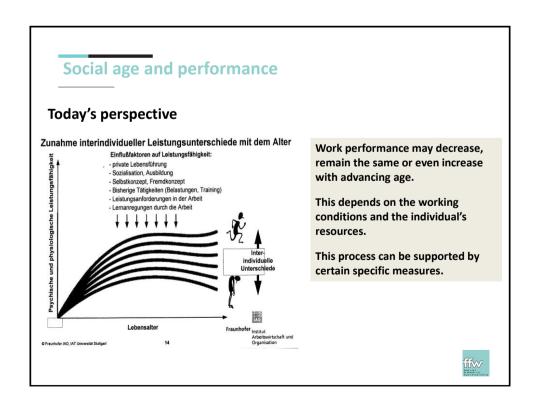


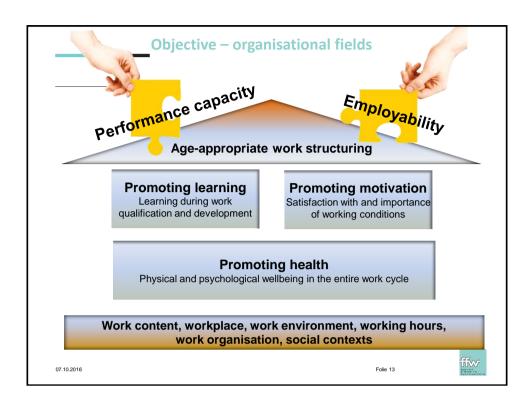


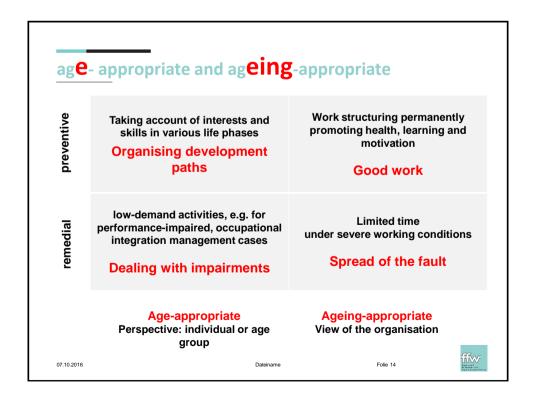












#### Organisational goals of age/ageing-appropriate work structuring

# Reducing physical and psychological strain and developing personal resources through work structuring promoting learning and health

This requires the design and organisation

- of ergonomic workplaces and the work environment conditions
- of work assignments and work organisation conditions promoting learning and health
- of social contexts reinforcing resources promoting health and personality
- of shift schedules and working hours from the point of view of ergonomic requirements for a more humane organisation of work
- of working and performance conditions that promote sustainable employability and ensure compatibility of working and private life
- special regulations for employees with altered performance and alleviated conditions for employees who have worked many years under burdensome working conditions

## Good work health – competence – job satisfaction - security

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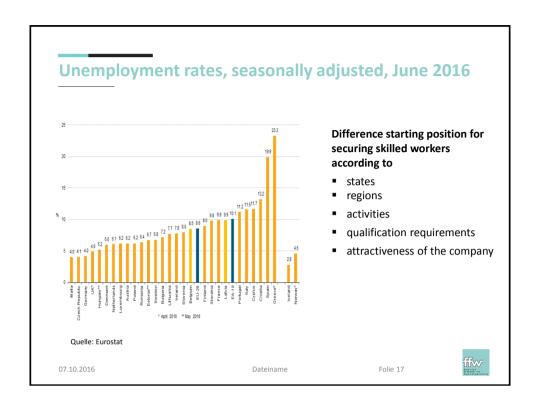
#### **Structure**

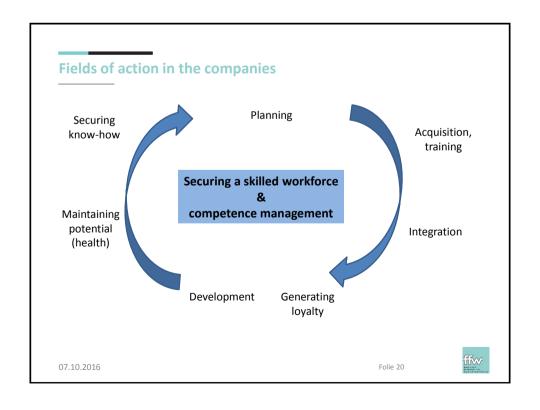
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| Securing a            | skilled workforce and competence management (1)   |
|-----------------------|---|
| Field of action       | Orientation and measures  |
| Planning              | Quantitative: replacement needs (retirement, downtime, fluctuation), staff growth Qualitative: changed job profiles time: when, profile, lead time through training or vocational adjustment  |
| Recruiting            | AG-Branding: What distinguishes us? How do we wish to be seen?  Own education: vocational training, dual studies, training time  Cooperation: with schools, vocational and technical schools and universities, providers of further training, social media  Target groups: the unemployed, returnees, migrants, over 30s (2nd chance) |
| Integration           | Thematic, social and cultural initiation (coaching, seminars, staff discussions) close meshed and continuous during the initiation period   |
| Generating<br>loyalty | Developing motivation factors: task design (varied, responsibility, successful management, freedom of action, appreciative feedback culture) maintaining/creating hygiene factors: ergonomics, suitable remuneration, (planning) security, compatibility of career and private life   |
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| Field of action       | Orientation and measures  |
|-----------------------|---|
| Development           | Activity: work assignments promoting learning, qualification development: horizontal (subject) or vertical development paths (promotion) Contexts: qualification, learning culture, training time, development meetings   |
| Maintaining<br>health | Work structuring: ergonomics, work assignment, work organisation, working hours, learning and development, leadership and corporate culture Avoiding work-related "premature ageing" (health, learning, motivation): enhancement, rotation, development paths health-enhancing behaviour: instruction, seminars, contribution to work structuring |
| Securing<br>know-how  | Persons: job-training of new employees, coaching and mentoring Organisation: shared knowledge in the team/company/group through interna seminars, enhancement through information sessions, job-shadowing in othe work areas, creating informal spaces  Systems: DP-aided information systems, documentation                                      |



## Thank you for your attention

Vielen Dank für Ihre Aufmerksamkeit

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